

Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for ALL TennCare claims processed by the plan.

TennCare Contractual Requirements and TCA 56-32-126(b)			90%	99.5%	
			30 Day	60 Day	
	Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.			Including TLC Operations		
Region(s): Middle					
	All	1/31/2011	99%	100.0%	YES
	All	2/28/2011	99%	99.7%	YES
	All	3/31/2011	100%	99.9%	YES
	All	4/30/2011	99%	99.9%	YES
	All	5/31/2011	99%	99.9%	YES
	All	6/30/2011	97%	99.9%	YES
	All	7/31/2011	100%	99.9%	YES
	All	8/31/2011	99%	100.0%	YES
	All	9/30/2011	99%	100.0%	YES
	All	10/31/2011	99%	99.9%	YES
	All	11/30/2011	99%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)

90%
30 Day

99.5%
60 Day

Claim Types For the Month Ended Clean Claims All Claims Compliance?

Delta Dental of Tennessee, Inc.

Region(s): All

Dental	1/31/2011	92%	99.6%	YES
Dental	2/28/2011	95%	98.6%	NO
Dental	3/31/2011	84%	98.6%	NO
Dental	4/30/2011	89%	100.0%	NO
Dental	5/31/2011	91%	100.0%	YES
Dental	6/30/2011	100%	100.0%	YES
Dental	7/31/2011	99%	100.0%	YES
Dental	8/31/2011	100%	100.0%	YES
Dental	9/30/2011	94%	98.9%	NO
Dental	10/31/2011	93%	100.0%	YES
Dental	11/30/2011	91%	99.9%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)	90% 30 Day	99.5% 60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims Compliance?

DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)

Region(s): All

Dental	1/31/2011	100%	100.0%	YES
Dental	2/28/2011	100%	100.0%	YES
Dental	3/31/2011	100%	100.0%	YES

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	Compliance?
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	
UnitedHealthcare Plans of the River Valley, Inc.				
Region(s): All				
All	1/31/2011	97%	99.2%	NO
All	2/28/2011	99%	99.8%	YES
All	3/31/2011	99%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	100%	99.8%	YES
All	6/30/2011	100%	100.0%	YES
All	7/31/2011	99%	100.0%	YES
All	8/31/2011	100%	100.0%	YES
All	9/30/2011	99%	99.9%	YES
All	10/31/2011	100%	99.9%	YES
All	11/30/2011	99%	99.9%	YES

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			30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?	
Volunteer State Health Plan, Inc.			BlueCare and TennCare Select		
Region(s): All					
All	1/31/2011	93%	99.8%	YES	
All	2/28/2011	97%	99.9%	YES	
All	3/31/2011	98%	99.9%	YES	
All	4/30/2011	99%	99.9%	YES	
All	5/31/2011	99%	99.9%	YES	
All	6/30/2011	99%	100.0%	YES	
All	7/31/2011	99%	99.9%	YES	
All	8/31/2011	98%	99.9%	YES	
All	9/30/2011	94%	99.9%	YES	
All	10/31/2011	89%	96.1%	NO	
All	11/30/2011	95%	99.9%	YES	